

## **Crystal Deley, President and Owner**

Crystal's extensive experience in operational management consists of thirty plus years in Property and Condominium Management.

A highly energetic and motivated professional, Crystal strives to bring an action oriented management style to her clients. She is a creative professional who uses her board experience and natural talents to help organizations meet their goals and objectives.

Ms. Deley's experience in the real estate industry includes commercial property management, rental management, fee management, home owners association management and condominium management. Her achievements a property consultant includes a business management diploma and the Real Property Administrator (RPA) designation through the Building Owners and Managers International (BOMA). Crystal has also completed the examination requirements and has been awarded the ACM designation (Accredited Condominium Manager) from the Association of Condominium Managers of Alberta. Crystal has also completed the required courses for Certified Manager of Condominiums (CMOC) through the Real Estate Institute of Canada (REIC) and has the designation of the Accredited Residential Manager (ARM) through Institute of Real Estate Management (IREM).

Crystal is a founding member and Vice President of the National Association of Condominium Managers (NACM), an organization that was recently established with the mandate to act as an association of condominium management professionals for the purpose of educating and certifying specialists in condominium management in regions across Canada. Under this National Association, Crystal has now obtained her Registered Condominium Manager (RC) designation. Crystal is currently updating the Nation educational textbooks to ensure they meet the Alberta codes for financial reporting, building envelop and engineering and legal standards.

Crystal is a member of the Canadian Condominium Institute, South Alberta Chapter and was elevated President for the Association of Condominium Managers of Alberta (ACMA) in 2004 and served 12 years on the ACMA Board of Directors, most recently as the Director of Education.

With Crystal's high level of energy and her past achievements through dedication and commitment to the condominium management industry has proven to be an asset to the condominium community in her chose profession.